# Community Options for Residential and Employment Services, Inc.



Compassion Community Commitment

# COMMUNITY OPTIONS FOR RESIDENTIAL AND EMPLOYMENT SERVICES, INC.

#### **HISTORY**

- For-profit corporation founded in 1997 by Bryan Wetch, CEO
- To date Community Options, Inc services over 1200 clients and employees over 300 staff across the state of North Dakota
- Two branches to the company:
  - Residential
  - Employment



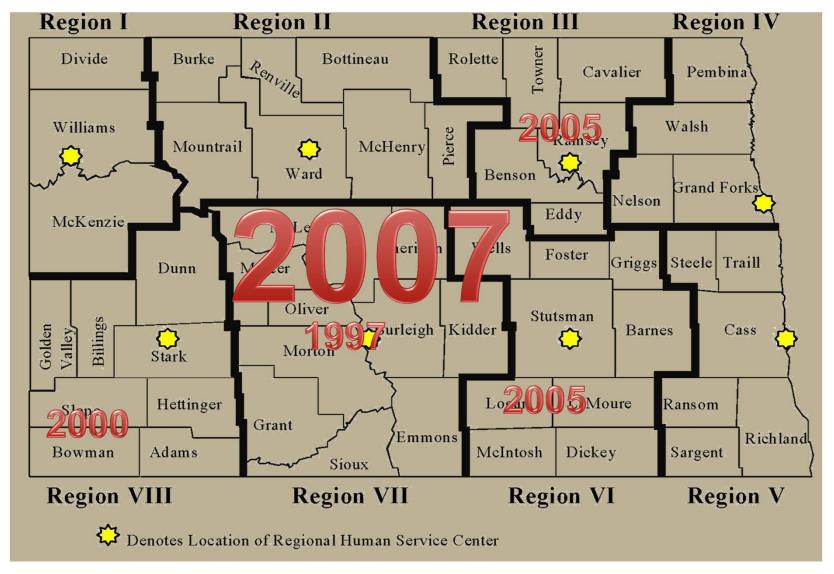
COMMUNITY OPTIONS FOR RESIDENTIAL AND EMPLOYMENT SERVICES, INC.

### Branches of Community Options, Inc.

- Residential Branch
- At-Your-Service (Day Supports)
- Individual Supported Living Arrangements (ISLA)
- Supported Living Arrangements (SLA)
- In-Home Services (QSP)/TLS
- Family Support program
- Parent Support program

- Employment Branch
- Job Opportunities and Basic Skills program (JOBS)
- Vocational Development program (VR, DD, MI)
- Traumatic Brain Injury (TBI) program
- Community Options Supported Employment (COSE) program

#### **LIST OF LOCATIONS**



### Person Centered Services

- All services are "person-centered" to focus on the needs and wants of the customer not their limitations or barriers.
- Every individual has the potential to succeed when provided the proper supports.
- Every individual should have the opportunity to secure residential and/or employment services in their community of choice.
- Natural supports are developed and encouraged.

### MISSION STATEMENT

Community Options, Inc. provides personalized services to people to realize hopes and dreams by promoting self direction and personal growth through opportunity, choice and relationships within their community

### TRAUMATIC BRAIN INJURY SERVICES

- Pre-vocational skill development
- Newest program established in 2010
- Referrals are received from medical providers, group homes, rehabilitation centers, state vocational rehabilitation
- All services are focused on pre-vocational outcomes
- Intensive case management services
- Time unlimited supports
- No cost involved
  - Ultimate goal prepare TBI customers to be "work ready"

### TBI PROGRAM

#### Goal:

• To assist the TBI population in becoming more independent and job ready

#### **Services:**

- Coaching and Mentoring Provided in the Following Areas:
  - Soft Skills
  - Career Exploration
  - Time Management
  - Appropriate Work Attire
  - Office Etiquette

#### **Referral Process:**

- Anyone can fill out a referral form
  - Only criteria is that the referred individual must want to work
- Referral forms can be found at <u>www.communityoptionsnd.com</u>
- Community Options looks forward to referring individuals to Vocational Rehabilitation.

#### Referral

- " Receive the referral
- " Rapid Engagement Process
- " Introductory Information Build Rapport
- Work Environment Questionnaire

#### Job Shadow

- Contact Businesses of interest with 5 days. Continued as needed
- " Customer Support, Positive Feedback, & Redirection.
- Complete case notes, job shadow summary and progress summary.

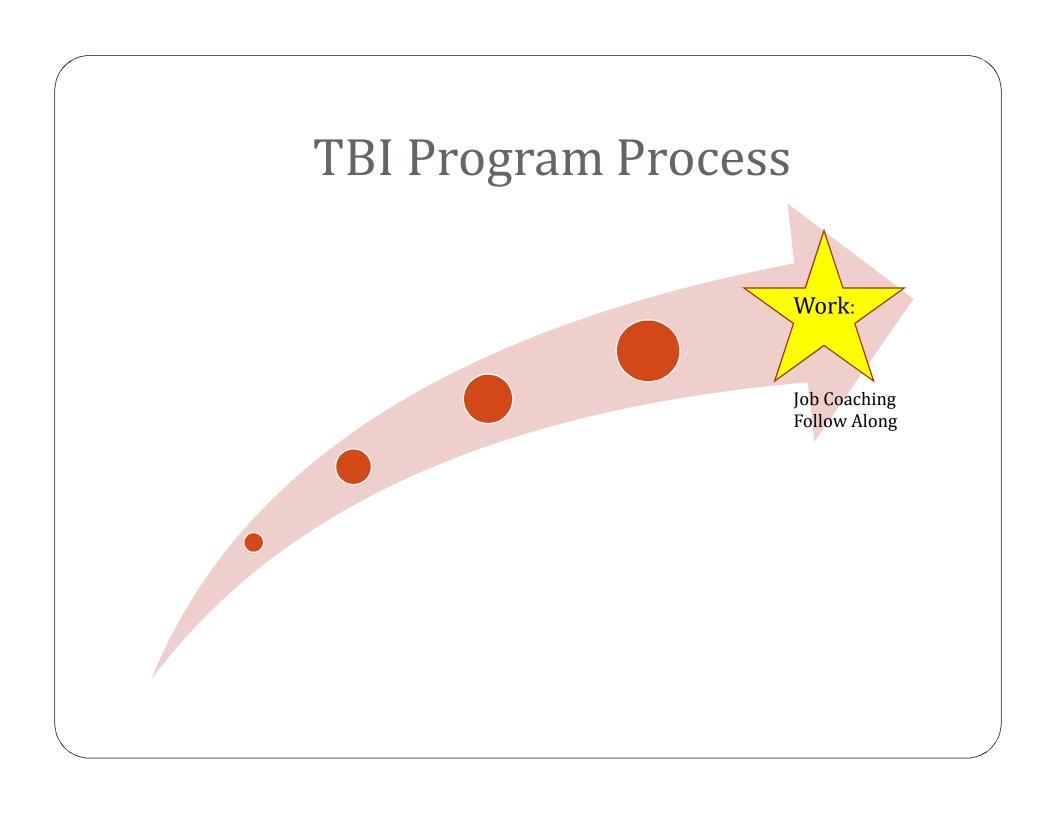
#### Situational Work Assessment

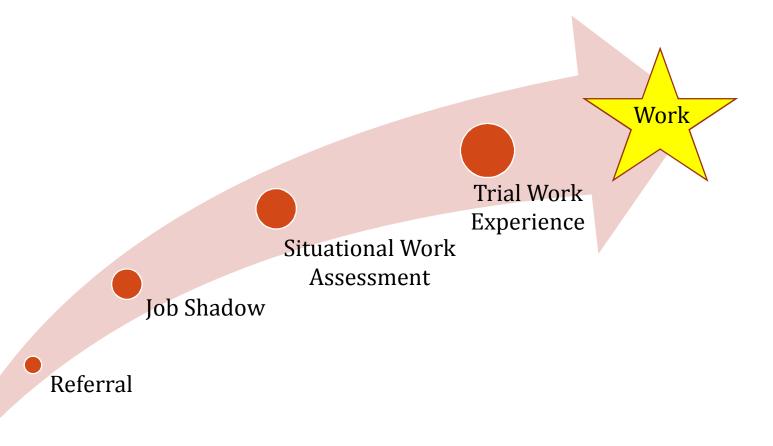
- "Organize Assessment (3-4 hour minimum)
- " Observe customer during the assessment
- " If appropriate, set up work experience
- " Complete situational work assessment summary
- " Complete case notes and progress summary





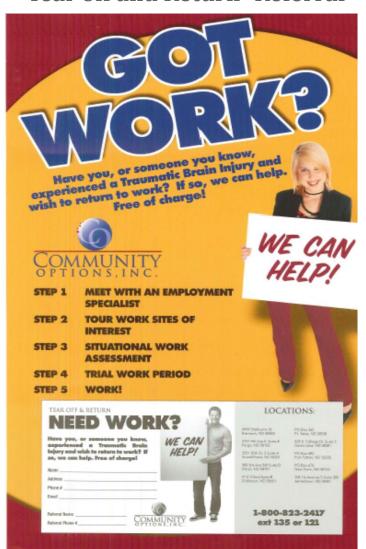
- Organize with local business
- " Provide job coach as needed.
- " Referral to Vocational Rehabilitation
- Complete case notes, questionnaire and progress summary





## Two Ways to Refer

#### "Tear off and Return" Referral



#### **Online Referral Form**

0	Community Options, Inc.				TBI Program Referral			
		For referral se	ource use only					
Referred Individual's Name:			Referral Date:					
Address:		City:		State		Zip:		
Telephon	e Number:		Email Address:					
	*Information	below not require	d for a referral to	be pro	cesse	d.		
*SSN:		*DOB:	/DOB: *S			Sex: *Race:		
Whatwas	the cause of the TBI?							
What is th	e <u>best way</u> (telephone, he	ome visit, email) to	contact the individ	lualyou	arere	ferring	?	
What is th	e best time to contact the	e individual you are	referring?					
below to s on Saturd ensure the Communi 4909 She Bismarck (701) 223- Fax: 701-2	ND 58503 2417 223-2843	ocomplete oriental days. Toset up an ceived.	tion/intake. The C appointment, ple	ommun	nity Op eak din	tions of ectly wit	fice is not open	
Referred By: Telephone Numb		Telephone Numb	er.		Date:			
					•			
Employee	For ( ent Support Professional:	Community Optio	ns, Inc. office us Fax Received:	e only				
and the second s								
Date of Contact:			Orientation/Intake Date:					
Comment	5:							

### **CONTACT INFORMATION**

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